

# Shawn Saj

Software Engineer

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## Skills

- HTML, CSS, JavaScript, Python, RESTful API, Node.js, Express, Mustache, SQL, Sequelize, React, Redux, PostgreSQL, MongoDB, AWS

## Education

### **Athens Technical College - Athens, GA**

Network Specialist Associate's Degree | August 2015 - August 2017

### **DigitalCrafts - Atlanta, GA**

Full Stack Development | February 2021 - May 2021

- Software engineering training program covering full-stack development including, but not limited to JavaScript, Python, including an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

## Portfolio

**fareFlight** | [fareflight.surge.sh](https://fareflight.surge.sh) | [github.com/snmsaj/fareFLIGHT](https://github.com/snmsaj/fareFLIGHT)

- A simple-to-use application that will retrieve the most inexpensive flight from any available Carrier.
- Displays information right on the user's screen with the click of a button. Users can click a link which will take them to that specific Carrier's website where they can proceed to purchase their ticket(s).
- Built with HTML, CSS, JavaScript, Rapid API, and JQuery

**Sahara** | [serene-thicket-97564.herokuapp.com](https://serene-thicket-97564.herokuapp.com) | [github.com/snmsaj/sahara](https://github.com/snmsaj/sahara)

- An ecommerce site that features expensive water and tea products.
- Site has registration and login. Each user has their own cart.
- Built with Mustache, CSS, Bulma Framework, JavaScript, Node.js, Express, SQL, Sequelize, and PostgreSQL

**Party Up** | [party-up.surge.sh](https://party-up.surge.sh) | [github.com/snmsaj/PartyUp](https://github.com/snmsaj/PartyUp)

- Party Up allows gamers to communicate with each other and form parties/groups based on their favorite game.
- Features group chat using sockets.
- Built with React, Redux, CSS, Bulma Framework, JavaScript, Node.js, Express, MongoDB, Socket.io.

## Work Experience

**Genuine Parts Company**, Norcross, GA | Support Analyst I | November 2018 - July 2020

- Interpret, analyze, diagnose, document, and resolve customer problems related to internal supported hardware, software, and network.
- Used knowledge of SQL to navigate, update, or delete data depending on customer request.
- Used store's server logs to further assist in troubleshooting.
- Monitored helpdesk and responded to incoming tickets to address support needs.

**Ballantyne Strong**, Alpharetta, GA | NOC Tier I Engineer | April 2018 - November 2018

- Document all work performed in a highly detailed manner in incident ticketing systems.
- Worked with customers to diagnose, analyze, and evaluate any ongoing issues with projectors and networks.

## Certifications

- AWS Certified Solutions Architect Associate